Information from A-Z

Adapter
A power adapter is available at the reception.

Arrival and departure
Unless otherwise agreed upon with our reception staff in advance, your room will be available from **3:00 PM**. We ask that you vacate your room **by 11:00 AM** on your day of departure.
A **luggage locker** is available at reception where we can safely store your luggage free of charge. For later departures, please contact our reception staff.
For **express check-out**, please leave your authorized credit card details at reception before your departure. Upon request, the hotel bill can be sent by email or mail.

Baby cot
There is one baby cot available. Please ask the reception staff if you would like one.

Banks
The Kreissparkasse (District Savings Bank) with an ATM is located in the Lustnau district. All other banks are located in the city center.

Bathrobe
We are happy to provide you with a bathrobe for a deposit. Please inquire at reception.

Bathroom stool
This is already in your bathroom.

Beds
Our beds in the double rooms can be connected with a bar to prevent them from sliding apart. The headboard of the slatted frame can be easily adjusted to your desired height.

Blanket
A blanket is located in your closet. We are also happy to provide you with an extra duvet.

Breakfast Times
We offer a varied breakfast buffet in our restaurant:

Monday to Friday from 7:00 a.m. to 10:00 a.m.
Weekends and public holidays from 8:00 a.m. to 10:30 a.m.

Our service staff will be happy to serve breakfast in your room. You can place your order by calling „8004“.

Bicycle
We can lock this in our garage (with power outlet).

Chargers
We have various chargers available at reception.

Charging station for electric vehicle
It is located directly in our parking lot. If it is occupied, please contact our staff.

Distances from the hotel

City Center 4.4 km	Main Train Station 4.9 km
University 4.0 km	Airport 17.6 km
Exhibition Center 17.4 km	

If you need information about public transportation connections, our friendly team will be happy to assist you.

Doctor
In the event of a medical emergency, we recommend that you visit the **Berufsgenossenschaftliche Unfallklinik Tübingen (Trade Association Accident Clinic Tübingen).** It is located 4.5 km from the hotel.

Berufsgenossenschaftliche Unfallklinik Tübingen
(Trade Association Accident Clinic Tübingen)
Schnarrenbergstr. 95
72076 Tübingen
Tel.: +49 7071 6060

Our reception staff will also be happy to arrange for you to call the statutory health insurance emergency service and provide you with information about doctors.

Drinks and Food
A variety of drinks and food are available in our restaurant. We are also happy to offer a selection of meals in your room. You can take your order by calling „8004“.

Emergency Call
In case of emergency, please call the central numbers:

Reception 8001 or 8004
The Weiss family + 49 1512 7042465
Police 110
Fire Department/Ambulance 112

Escape Routes
The escape routes and emergency exits are identified by the green and white signs. Please refer to the escape route map in your room and on each floor for directions to the nearest emergency exit.

Excursions
Information and recommendations are available at the reception upon request.

Faxing / Printing
We are happy to send you a fax or print documents for you. Please contact the reception staff. The cost per fax sent/printed page is EUR 0.30.

Fire alarms/smoke detectors
Smoke detectors are installed in every room. Our rooms are strictly **non-smoking**. E-cigarettes are also prohibited.

Flower arrangement
Do you need a flower arrangement for a birthday or wedding anniversary?
We are happy to organize the flowers you require. Please order them at our reception at latest one day before your desired date.

Gas Station
The nearest gas station is 2 km from the hotel in the direction of Tübingen Lustnau.

Iron and ironing board
We are happy to provide these for you. Please ask our reception staff for assistance.

Internet
Wi-Fi is free throughout the hotel. Please select the "Hirsch Hotspot" network and confirm the terms and conditions. You do not need an access code.

Laundry
Would you like your towels changed daily? Please place them on the bathroom floor.
Daily bed linen change? Please ask us!

Washing and Ironing of Guest Laundry:
Please ask our staff for details and return times. The laundry bag is in your closet.

Lost and Found
If you have found anything in the hotel, please hand it in at reception. If you have lost something, please also contact our reception staff.

Luggage Service
We will be happy to assist you with your luggage. Please contact our reception.

Payment Method
You can pay your bill with the following methods:
Visa, Euro/MasterCard, Maestro Card, Electronic Cash, and cash.

Pets
Your four-legged friends are welcome as guests in our suitable rooms. A cleaning fee of €20 per day applies.

Packed Lunch
If you would like a packed lunch instead of breakfast, please contact reception or our service staff in advance.

Pharmacy

Adler Apotheke
Wilhelmstr. 158, 72074 Tübingen
Tel.: +49 7071 81178
Mon.-Fri. 8:00 a.m.-7:00 p.m. Sat. 8:00 a.m.-2:00 p.m.

Pillows and Blankets
You will find an extra blanket and an extra pillow in your room's wardrobe.
Pillow Selection: Please contact our reception for a special pillow.

Photocopying and scanning machines
Please contact our reception staff for photocopying or scanning of documents. We charge EUR 0.30 per page.

Post
You are welcome to purchase stamps at our reception, as well as drop off your letters and postcards. The nearest post office is in Lustnau or Waldhäuser-Ost.

Restaurant
Our current opening hours are: **Monday to Sunday 12:00 PM to 11:00 PM**

Kitchen hours: 12:00 PM to 02:00 PM (Sundays and public holidays until 2:30 PM)
06:00 PM to 09:00 PM (Sundays and public holidays until 9:30 PM)

03:00 PM to 05:00 PM **cakes** from our in-house pastry shop / **snack menu**

For room service, please call "8004."

Room key
Please bring your room key with you if you arrive late and want to access the hotel, as we lock the doors overnight.

Sewing Service
There is a sewing set in your wardrobe. We outsource larger repairs.

Shoe Shine Service
A shoe shine machine is available on the 1st floor to clean your shoes.

Shopping
The nearest shopping opportunities are in “Lustnau” and “Waldhäuser-Ost” districts. Further information is available at reception.

Smoking
The entire hotel is a non-smoking establishment. We therefore kindly ask you to refrain from smoking in your room. If you smoke in your room, we will charge you a cleaning fee of €100.00. E-cigarettes are also prohibited.

Storage option
If you would like us to store any of your belongings, please contact reception.

Taxi
The reception staff will be happy to order a taxi for you.

Telephone
For room-to-room calls, dial "8" and the desired room number.
Reception: 8001 Restaurant: 8004

Toiletries
Some are already in your room, in the bathroom or closet. Please ask our reception staff or housekeeping for additional items.

Tourist Information
Information on various tourist topics in Tübingen and the Schönbuch Nature Park is available at reception.

TV Programs
A program guide for the most important TV programs can be found on your TV.

Umbrella
Even if Bebenhausen has a few rainy hours, we are happy to lend you an umbrella at the reception if needed.

Wake-up Call
Would you like us to wake you up? Please contact our reception staff, and we will be happy to wake you up by phone 8004.

If you need further information or have any requests,
we are always here for you.

We wish you a pleasant stay!

Tina und Martin Weiss
und das Hirsch-Team